We have updated the System Proficiency component to include 7 metrics instead of 5 to help providers keep up with their efficiency using common functions within Epic to complete patient document. These statistics allow providers to measure their efficiency with various tasks in Epic and also allows for comparison to their clinic department.

1. **System Proficiency Component on the AMB Physician Dashboard** - This component displays Pulse metrics evaluated for all clinical encounters occurring in the corresponding quarter for which you were the scheduled provider. A description of how each metric is calculated can be accessed by expanding each metric. Each metric has a threshold to show individual progress compared to the Organization wide goal of meeting these metrics.
   
   Green Checkmark = 90% - 100%, Yellow Yield Sign = 85% - 89% & Red Circle = 0 % - 84%

2. To compare your efficiency against your department you can click View Graph in the metric description.
The Pulse report suggests learning opportunities designed to help you be more efficient in the use of Epic. Instructional materials are available directly from the report in the highlighted Learn How button under each metric that is calculated.

- To look at your Pulse statistics for the previous week, click the System Proficiency hyperlink (highlighted in red box in screenshot).
- The Top 3 Ways to Improve section highlights Epic’s recommended learning opportunities for the logged in provider.
- Other Ways to Improve shows the user all of the calculated metrics for their review and provides a tip sheet if the user is interested in more opportunities to increase their efficiency.

- The metric for Write Your Orders in the Exam Room is calculated based on a workstation setting in Epic. We are working to update all Epic records to reflect this setting correctly throughout the Medical Center. If your numbers appear inaccurate, contact your Field Support Tech who can assist with getting this information corrected.